

Enquiry Form - Service ALFALAS® Laser Systems

FAX + 49 7150 928-212 / mailto:laserservice@tampoprint.de

Contact Details

Company Name _____ Contact Person* _____

Sector _____ Position* _____

Street _____ Phone* _____

Postal Code _____ Fax* _____

City _____ Mobile* _____

Country _____ E-Mail* _____

yes, Newsletter _____ Internet _____

Customer number

Machine order number before 2004 M-

Machine order number since 2004 VAM-

Accessories order number VA -

Machine type _____

Date of invoice _____

Specifications regarding your TAMPOPRINT® machine type

<input type="checkbox"/> ALFALAS® Laser system "WS Series"	<input type="checkbox"/> ALFALAS® Laser system "MOF Series"	<input type="checkbox"/> Laser- & Tampon printing automation
<input type="checkbox"/> WSE-Workstation	<input type="checkbox"/> MOF-PROMO Plastic closures	_____
<input type="checkbox"/> WSED-Workstation	<input type="checkbox"/> MOF-PROMO Crown corks	<input type="checkbox"/> System component (integrated): SK _____
<input type="checkbox"/> WSM-Workstation	<input type="checkbox"/> MOF-CIRCUM LongCaps	<input type="checkbox"/> Other _____
<input type="checkbox"/> WST-Workstation	<input type="checkbox"/> MOF-CORK Synthetic corks	_____
<input type="checkbox"/> WS-Workstation	<input type="checkbox"/> CT-60 Benchtop cliché laser	<input type="checkbox"/> Individual laser training course ALFALAS®

Description

Interested in

Frame agreement
 Service & maintenance
 Guarantee extension
 Upgrading & increased performance
 Individual maintenance contract

The following charges will be applied for your TAMPOPRINT® service order:

Service technician	Travel expenses - No.	Assembly time - No.	Price / 60 min.
Application engineer/technician/electrician	RVK 3 00 04	RVK 3 00 31	79,70 Euro
Electronic engineer	RVK 3 00 05	RVK 3 00 32	85,80 Euro
Laser technician	RVK 3 00 06	RVK 3 00 33	93,50 Euro

Hourly rates excl. VAT (9 hours constitutes a standard working day). Overtime premium 25%. Assembly on Saturdays 25%, assembly on non-business days 100% surcharge.
Car travelling expenses = 0,75 Euro per kilometre applies, flight costs or other transportation means (train, taxi) will be charged extra (with receipt).
Invoicing on a time basis (service report).

Note on data protection *

TAMPOPRINT® AG assure you that your details will be handled confidentially in line with the data protection regulations:

YES

"I agree that my details may be used for the purpose of support, sending of product information and the submission of service offers as well as for market research purposes by the TAMPOPRINT® AG and companies belonging to the TAMPOPRINT® Group. The dissemination to third parties with the exception of affiliated companies of TAMPOPRINT® AG and the TAMPOPRINT® trading organisation as well as to agencies entrusted with the customer care is excluded. By informing you about my email address and/or mobile phone number I agree to receive by email and/or SMS customer information from the TAMPOPRINT® Group or the TAMPOPRINT trading organisation and to receive phone calls for this purpose."

On request you can receive information about your details saved at TAMPOPRINT® AG and can ask for rectification, deletion or blocking of the details. Should you object to the processing of your details by hindsight, you can revoke your consent for future dissemination at any time by email: marketing@tampoprint.de or by phone: +49 7150 928-0.

Date _____ City _____ Signature customer / Stamp _____